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PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA  
DOCKETING DEPT.

**CLEC QUARTERLY SERVICE QUALITY REPORT**

SOUTH CAROLINA REGULATED OPERATIONS

COPY

COMPANY NAME Alternative Phone, Inc

Posted: led

Dept: S.A & ORS

QUARTER / YEAR 3RD / 2007

Date: 10/8/07

Time: 12:00

Reporting Month → JUL AUG SEP

Number of South Carolina Customer Access Lines Provided:

via Resale → 43 42 44

via UNE-P → 10 10 9

via Other Methods →                                 

Total South Carolina Line Count → 53 52 53

Trouble Reports / Access Line (%) → 0% 0% 0.03%  
(Objective: < 7%)

Customer Out of Service Clearing Times (%) → 100% 100% 100%  
(Objective: > 85% w/in 24 hrs)

New Installs Completed w/in 5 Days (%) → 100% 100% 100%  
(Objective: > 85% w/in 5 working days)

Commitments Fulfilled (%) → 100% 100% 100%  
(Objective: > 85%)

Explanation for Objectives Not Met:

\_\_\_\_\_

Does your company use its own switching facilities  
to provide services within South Carolina? → YES ☐ or NO ☒

Person Making Report / Contact Information: Robert Hipke 352-387-1112 roberth@alternativephone.com